

Cleaning and Facilities Management

NVQs

"It has been a real confidence boost for some of my staff because it's the first qualification they have ever achieved. They are working better as a team and many of them want to pursue more training – this is something they have never considered before."

Esther, Facilities Manager

We offer cleaning and facilities management qualifications to suit different levels of experience and expertise. Our qualifications will help you gain the knowledge, skills, and understanding to progress and enhance your cleaning and facilities management careers.

Benefits for learners

- > Increase your career prospects of becoming a manager or running your own cleaning business
- > Learn how to protect yourself from hazardous materials
- > Develop key skills demanded by employers, such as customer care, monitoring and controlling resources, to team leading.

Benefits for employers

- > Address common skills shortages such as customer service, team leading and numeracy to maximise your business performance
- > Certificating your learners achievement will increase their morale and productivity
- > Upskilling your workforce will reduce retention and recruitment costs.

More choices with Edexcel's Cleaning and Facilities Management NVQs

You can progress through each level to build new skills, address your skills gap or expand your existing skills to qualify for managerial roles.

NVQ Level	Common job roles	Examples of duties involved
Level 1	Office cleaner, Industrial cleaner	Maintaining service delivery; ensuring your own actions reduce risks to health and safety; working as a member of a team
Level 2	Kitchen supervisor, Road worker, Caretaker, Refuse collector	Communicating effectively with customers; making sure your actions reduce risks to health and safety; properly dealing with waste
Level 3	Facilities manager, Property manager, Estate supervisor, Retail/Leisure centre manager	Leading a team; allocating space and implementing change; managing budgets, incidents and projects

Our cleaning and facilities management qualifications are planned to be migrated to the new Qualifications Credit Framework (QCF) from September 2010.

Need more information?

If you would like more information about our cleaning and facilities management qualifications, please call us on **0844 576 0045**, email wbl@edexcel.com, or visit www.edexcel.com/nvq

About Edexcel

Edexcel, a Pearson company, is the UK's largest awarding body offering academic and vocational qualifications and testing to schools, colleges, employers and other places of learning in the UK and internationally.