

Public Services Principal Learning Structure

** please note that these are working unit titles at the time of printing and are subject to change*

Level 1			
All units are compulsory.			
		GLH	Assessment
Unit 1	Getting to know the public services	30	External
Unit 2	Public Services in local communities	30	Internal
Unit 3	Maintaining Health and Well-being in communities	30	Internal
Unit 4	Protecting communities	30	Internal
Unit 5	Communicating with public service users	60	Internal
Unit 6	Working in the public services	60	Internal

Level 2			
All units are compulsory.			
		GLH	Assessment
Unit 1	Exploring public services	60	External
Unit 2	Legislating for Public Services	60	Internal
Unit 3	Community diversity and public services	60	Internal
Unit 4	Customers, accountability and communication strategies	60	Internal
Unit 5	Promoting and influencing public services	30	Internal
Unit 6	Managing public health and well-being	60	Internal
Unit 7	The role of public services in community protection	60	Internal
Unit 8	Career Development in the Public Services	30	Internal

Level 3			
All units are compulsory.			
		GLH	Assessment
Unit 1	Public Services and collaborative Working	90	External
Unit 2	Community engagement and partnership working	90	Internal
Unit 3	Accountability and funding for public services	90	External
Unit 4	Leading effective public services	90	Internal
Unit 5	People management and public service values	90	Internal
Unit 6	Marketing public services	90	Internal

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