

Dear Colleague

We are writing to inform you that Edexcel has introduced a new drop-down refund policy. This policy provides refunds to those centres that have had learners move to – and complete – a shorter BTEC qualification on the same subject and level. This applies retrospectively to the current academic year 2010/11.

As a result of Edexcel introducing this policy, your centre is eligible for a credit of £XXXX. This amount has already been credited to your account, and you will shortly be receiving the credit invoice confirming this.

Details of how this amount has been calculated can be found in our Edexcel Vocational Qualifications Price List 2011/12 – FAQs on <http://www.edexcel.com/iwantto/Pages/voc-fees.aspx>

If you have queries about any aspect of your Edexcel qualifications provision, please do not hesitate to call us on **0844 576 0026**.

With best wishes.

Yours faithfully

Ziggy Liaquat

Managing Director Edexcel and Head of Global Operations Pearson International