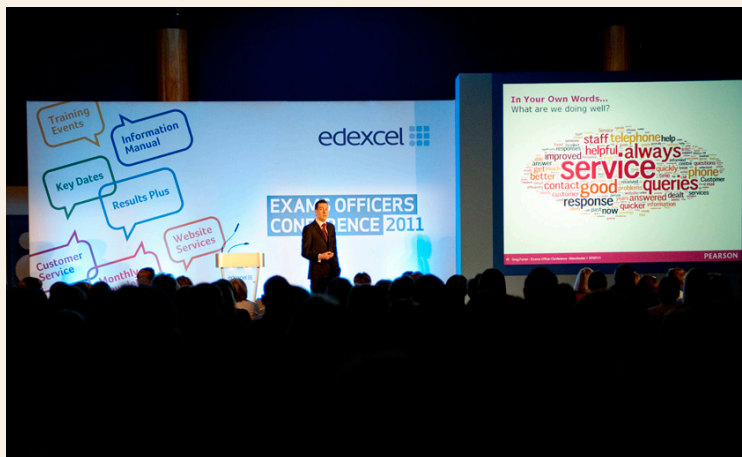


# Exams Officer Conferences 2011



On 5 and 7 July, we hosted two Exams Officer Conferences in London and Manchester. Almost one thousand delegates attended the two conferences to hear about our latest customer service developments, to take part in a variety of workshops and to network with fellow exams officers and Edexcel staff. To see lots of pictures of the day and to find out more, please visit <http://www.edexcel.com/i-am-a/exams-officer/eo-conferences-2011/>.

## NEW face to face Exams Officer training event dates now available

If you want additional support on the administration of our qualifications, then this is the event for you! We cover a range of topics, and you will also get the opportunity to meet a Customer Relations Advisor and ask questions.

The training events in September and October 2011 are available for both BTEC and General Qualifications and cover every aspect of an Exams Officer's role, including subjects such as:

- Qualification Approval, Registrations, Entries and deadlines
- Eligibility, UCI/ULN and QAN numbers
- Post Results Services and Special Consideration

## Book now to avoid missing out!

As places are limited and we often get booked up, then get your place now by visiting our website [www.edexcel.com/examsofficer](http://www.edexcel.com/examsofficer) and selecting Free Training, email us at [serviceoperations@edexcel.com](mailto:serviceoperations@edexcel.com) or you can call us: BTEC 0844 576 0026 General Qualifications 0844 576 0027

## Exams Officer Community

The Exams Officer Community is a place where like minded people can gather and share resources, experiences and problems. Take a look at what people are talking about <http://community.edexcel.com/examsoffice/default.aspx>

# We are delighted to announce that the 'Next Generation' ResultsPlus service is now live!

We now offer analysis of your mock papers as well as live exams ResultsPlus is the only results analysis service to do this.

## Getting the most out of ResultsPlus

We recommend you start using the upgraded service as soon as possible. To help you get started, we've suggested a few simple steps:

- 1 Log in today at [www.edexcel.com/resultsplus/](http://www.edexcel.com/resultsplus/) and download our user guide from here [www.edexcel.com/resultsplus/support/](http://www.edexcel.com/resultsplus/support/)
- 2 Support your colleagues by setting them up with a free ResultsPlus account here [www.edexcel.com/resultsplus/account/](http://www.edexcel.com/resultsplus/account/) and with the guidance you can find here [www.edexcel.com/resultsplus/training/](http://www.edexcel.com/resultsplus/training/)
- 3 Win up to £200 worth of vouchers by completing our short survey [www.theedexcel-btecpnl.com/uc/admin/5fe4/](http://www.theedexcel-btecpnl.com/uc/admin/5fe4/)
- 4 Tell us what you think and ask questions at our Forum <http://community.edexcel.com/resultsplus/default.aspx>.

Question	Score	Performance	Residual
Q01A	0.81/1	0.83/1	
Q02A	0.96/1	0.96/1	
Q02Bii	0.94/1	0.94/1	
Q02Biii	1.87/2	1.84/2	
Q02C	0.93/1	0.94/1	
Q02Cii	0.98/3	0.97/3	
Q02D	0.87/2	0.88/2	
Q02Di	0.93/1	0.92/1	
Q02Di	0.98/1	0.99/1	
Q03A	0.84/2	1.86/2	
Q03Ai	2.78/3	2.53/3	
Q03Ai	0.41/1	0.33/1	

## Forgotten your log-in?

If you have forgotten your log-in details, please call us on 0844 576 0024 to get it re-set. If your colleagues share their account details with other colleagues, please advise that they can have their own individual accounts.

Get your colleagues set up in time for Results Day.

To do this, log into Edexcel Online and select 'Centre Accounts' from the home page. If your teachers doesn't have an Edexcel Online accounts, select 'New Account'. If they already have a profile select 'Search Accounts'. Select 'Edit User Access Profile', and tick the 'ResultsPlus' option. If you need any help please call us on 0844 576 0024.

## Access to Results for Teachers

We are often asked about how to prevent teachers from accessing results on Edexcel Online in GCE and GCSE results weeks.

We release results electronically a day early using EDI and Edexcel Online. Teachers can view results using ResultsPlus a day later, on the official publication date, To prevent other users of Edexcel Online from viewing results early check that the 'results' profile is unticked, and that teachers have the 'results plus' option.

## Prepare for Results Day - [www.edexcel.com/results](http://www.edexcel.com/results)

Results for GCE, GCSE, Principal Learning, Projects and BTEC will be issued on the following dates:

Qualification	Results available via EDI and Edexcel Online	Results may be issued to students	Results Plus and Post Results Services available	Paper results arrive in centres from
BTEC	15/08/2011	15/08/2011	N/A	N/A
GCE, AEA, Extended Project, and Principal Learning Level 3	Wednesday 17/08/2011	From 06:00 Thursday 18/08/2011	From 06:00 Thursday 18/08/2011	Thursday 18/08/2011
GCSE, IGCSE, ELC, Principal Learning, Levels 1 and 2 and Projects Levels 1 and 2	Wednesday 24/08/2011	From 06:00 Thursday 25/08/2011	From 06:00 Thursday 25/08/2011	Thursday 25/08/2011
Functional Skills (July exams)	25/08/2011	25/08/2011	N/A	N/A

## Late Cash-ins

If you need to request a late cash-in please call our Customer Service number. If you have lots of cash-ins needed then please email [serviceoperations@edexcel.com](mailto:serviceoperations@edexcel.com) with the details. Please note that you will be charged for late cash-ins.

## New GCSE Specifications

This Summer Ofqual have agreed to relax the GCSE 2009 Terminal and Re-sit requirements because it is the first opportunity to cash in. This to ensure that your candidates will not be disadvantaged because of the new rules. For the re-sit requirement those candidates who

## The Edexcel Certificate - UK Accredited versions of IGCSEs

We have submitted our IGCSEs in Mathematics, English, Sciences, History, Geography, French, German, Chinese and Spanish for accreditation as Edexcel Certificates to reflect the demand for accredited IGCSEs and to meet English Baccalaureate requirements.

These new qualifications are based on IGCSE content and assessment and will have the official title Edexcel Certificates. They will be on Section 96 of the DfE list, recognised on performance tables, and count towards English Baccalaureate achievement.

have sat units more than twice, will receive a grade calculated from the better of their last two attempts, provided that they also meet the terminal requirement.

## Missing or Incomplete Results

We will issue your VAN provider with EDI results files on the relevant dates. If you have not received a file you can either contact your VAN provider or email [eprocessing@edexcel.com](mailto:eprocessing@edexcel.com) and we will send you another file.

When you import your results if you have any missing or pending results, check to see:

- The candidate is cashed in
- The candidate is eligible
- The candidate has the correct UCI

If you need any help with missing results we will be happy to help, please call our Customer Service team.

## Post Results Services and Special Considerations

There are several post results services available to you from results day. The different options available are list in the Information Manual, and you can request them using Edexcel Online ([www.edexcelonline.com](http://www.edexcelonline.com)).

## Where to find Information

There is plenty more information at [www.edexcel.com/results](http://www.edexcel.com/results), including UMS Guides, Moderator and Examiner Reports. If you can't find something then call us and we'll help you locate it.

## What is the difference between Edexcel Certificate and IGCSE?

Results for IGCSE are not be recognised in performance tables, but Edexcel Certificates will. State schools should make entries for Edexcel Certificates.

IGCSE entry codes begin with the number 4 and Edexcel Certificates will start with the letter K. If you need more information about The Edexcel Certificate go to [www.edexcel.com/IGCSEUK](http://www.edexcel.com/IGCSEUK) or contact us on our GCSE helpline on 0844 576 0027.

# Information Manual

In the first full week of September, we will send you a new Information Manual for the academic year September 2011 - August 2012.

Please KEEP your current Information Manual ring binder because we are not sending you a new one. We will send you the new content to put into your existing ring binder.

## One Entry Deadline for GCE and GCSE

### GCSE and GCE entry deadlines are now both 21 March for 2012

In this year and previous years, the entry deadlines were 21 February for GCSE entries and 21 March for GCE (a month apart). This left little time between the January results and the Summer entry deadline. Edexcel have now decided to merge the deadlines so you can now make GCSE entries up to a month later without late fees. In 2012, both deadlines will now be on 21 March.

#### I preferred two separate deadlines!

You can still make GCSE entries on 21 February. We just won't charge you any late fees for submitting them after 21 February, as long as you make them before 21 March.

This gives you longer to review results and decide if candidates need to be entered for re-sits, without worrying about late fees.

#### Are other awarding bodies adhering to the same entry deadline?

**No** – The new entry deadline is an Edexcel agreement only.

## GCSE reforms and the move to linear assessment

On Sunday 27 June 2011, Michael Gove, Secretary of State for Education, announced his support for a move to linear assessment of GCSEs.

For two-year courses starting in September 2012, we expect that all GCSE examinations will be taken at the end of the course, with no modular examinations available. Retaking of units will therefore not be possible. We anticipate that an opportunity to retake GCSE English and GCSE Maths in full will be available in the autumn after first examination.

Over the next few weeks, Ofqual, the qualifications and examinations regulator, will be working closely with all the awarding bodies to discuss the implementation of these changes.

We very much welcome Ofqual's commitment to ensuring that there is no unacceptable risk to students in this implementation, and its recognition that teachers need to have appropriate time to revise their teaching plans and strategies.

As we find out more about these GCSE reforms, we will let you know. We'll also develop specific advice and support to help you implement these changes. Further information will be made available on the subject pages of our website.

You can also find information and FAQs about GCSE reforms at [www.ofqual.gov.uk/](http://www.ofqual.gov.uk/)

#### Edexcel Customer Services – Our general enquiry numbers are as follows:

BTEC and NVQ	0844 576 00 26	DiDA and other qualifications	0844 576 00 31
GCSE	0844 576 00 27	Online services including Results+ and Edexcel Online	0844 576 00 24
GCE	0844 576 00 25	International customer (all enquiries)	+0044 (0) 1204 770696
DIPLOMA	0844 576 00 28		

Our contact centre is open between 8am and 5.30pm from Monday to Friday. [www.edexcel.com](http://www.edexcel.com)